

# FREQUENTLY ASKED QUESTIONS



## What about the Medicare Prescription Drug Benefit?

We do not participate in any Medicare-sponsored insurance plans. However, since our drug prices are on average 60-80% less expensive than they are in the US, most people do save a lot of money by opting-out of the Medicare Prescription Drug Benefit and buying their medications through us.

If you currently participate in a Medicare Part D (prescription drug) insurance plan, consider buying your expensive brand-name medications through us to avoid hitting the infamous “doughnut hole” altogether. If you are already in the “doughnut hole”, buy through us to **save yourself up to 80%** on the cost of your medications.

## What about the recently passed US Healthcare Reform?

While it is a step in the right direction, the recently passed “Patient Protection and Affordable Care Act” fails to provide meaningful savings on the cost of medications. For seniors who are eligible for Medicare Part D, the new law really does not make much of a dent in total out-of-pocket spending on medications. Even with the promised discount in the “doughnut hole” starting in 2011, the fact of the matter is that when you add up all the out-of-pocket spending, American Seniors will still be spending hundreds of dollars a month for their medications. Since our prices are **up to 80% less expensive** than brand-name pricing in the US, **WE WILL ALWAYS BE CHEAPER THAN BUYING THROUGH MEDICARE PART D**. Even after the new discount in the “doughnut hole” beginning in 2011, when you add up all the spending – the premiums, deductions, co-insurance and the remainder of the “doughnut hole” – people still save an average of 50% per year buying through [Global Pharmacy Plus](#). That adds up to hundreds of dollars a year in savings, if not more!

## India is the market leader in manufacturing generic medicine for European and American pharmacies. A few facts about India's pharmaceutical industry:

- India is the largest producer of generic medications in the world. India's Pharmaceutical Industry is the 4th largest in the world.
- Many of the generic drugs on the shelves at your local US pharmacy come from drug companies in India - the same drug companies that supply the pharmacies with whom [Global Pharmacy Plus](#) deals with.
- Every year, thousands of American citizens travel to India to receive world-class medical care.
- Many of the brand-name drugs in the United States are manufactured with base ingredients supplied by India.

## Why can we only fill a prescription for a maximum of three months?

The FDA considers quantities greater than a 3-month supply to be “not for personal use” and will block the shipment at the border.

## Can we order Valium or Tylenol 3?

No. The FDA does not allow people to import any narcotic, habit-forming or controlled substances.

## What about refills?

Our free refill reminder service will contact you by mail before you run out of your medications.

## How soon will I receive my shipment?

All orders will be delivered in approximately 2 weeks from receipt of your prescriptions.

## What's the fastest way to get my medication?

The fastest way is to use our website ([www.globalpharmacyplus.com](http://www.globalpharmacyplus.com)) to place your order, pay by credit card and fax in your prescriptions toll-free to **1-855-475-7787**.

## How can I pay for my order?

You can pay by **Check, Visa or Mastercard** (Credit, Debit or International Prepaid Credit Card). **We do not accept** American Express. If using a prepaid credit card, **please make sure it can be used outside of the United States**. **Make checks payable to Global Pharmacy.**

## How much is shipping?

One flat rate of \$12 will cover shipping for all the medications in your order.

## My prescriptions are on file at my regular pharmacy. What should I do?

You can either make an appointment with your doctor to get new prescriptions, send us a copy/photo of your pill bottle's label, or send us your detailed pharmacy receipt/invoice.

## Is a prescription required?

Yes. All medications ordered through us must have been prescribed by a medical practitioner. To provide us with your prescriptions, either send or fax us a copy of the original prescription, or you can send a copy/picture of the pill bottle's label, or send us your detailed pharmacy receipt/invoice.

## What about the quality and safety of the medications?

All the drugs are government approved by regulators in Europe, India and/or Singapore. The manufacturers we buy from follow strict World Health Organization standards for Good Manufacturing Processes (GMP).

Generic medications are just as safe and effective as their brand-name equivalents. Due to strict government regulations, generic medications are, by law, the exact same medicine as the original Brand drug, simply made by another company.

***If, for any reason, your order is not delivered, we will re-ship the order or refund 100% of your money, if called within 60 days of the order date.***



